



**Cuyahoga  
Tapestry  
System  
of Care**

**Overview of a  
Child & Family  
Team Process  
called Wraparound**

**Parents, Grandparents,  
Kinship or relative  
caregivers:**

- Are you parenting a child who is moody, anxious, sensitive or angry?
- Does your child's behavior disrupt daily activities or normal functioning; for example, school or home life?
- Do you feel you have nowhere else to turn?
- Do you need some answers?

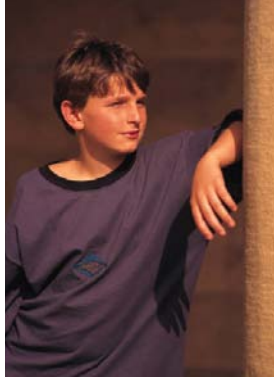
**If you answered "Yes,"  
then keep reading!**  
There is help and hope!

## **Information that is in this booklet:**

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## Who is... ...served by Tapestry?



Cuyahoga Tapestry System of Care serves children who:

- ◆ Have serious emotional needs that severely disrupt relationships and daily activities.
- ◆ Have needs that require many sources of support that cannot be met by traditional services.
- ◆ Are under 18 years of age when referred.
- ◆ Are residents of Cuyahoga County.
- ◆ Are at risk of more intense involvement with Cuyahoga County's child-serving systems.

- ? Not sure whether you need the services provided through Tapestry System of Care?
- ? You don't feel your child's needs are that serious?

Contact us anyway! We can assist you in finding other kinds of help.

# How is...

## Cuyahoga Tapestry System of Care *different?*

- ◆ **It is** based on the **strengths** of you, your family and your neighborhood.
- ◆ **It is** something that your family “does,” it is not something that you are “given.”
- ◆ **It is** a team effort, with your child, family, professionals, community and neighborhood supports working together.
- ◆ **It is** a process where every team member decides to **never give up**, and provides the care, support and commitment necessary.
- ◆ **It is** a process that **respects** who you are. Teams are sensitive and responsive to your family’s culture, language and community.
- ◆ **It** values the importance of social networks, “natural” supports, the faith community and the neighborhood where you live.



# What is...

## **“Cuyahoga Tapestry System of Care”?**

- ◆ A team approach to supporting and serving children with serious mental health and other needs.
- ◆ A way to improve the lives of children and families in our community by creating supports around families.
- ◆ A wide range of services and supports that work together to provide the services needed in or near your home, neighborhood or community.
- ◆ For those children who do not have a serious mental health problem, it helps families get to the services and supports they need in their own neighborhoods.
- ◆ A way to continue to build neighborhood capacity to support families.



## What are... ...neighborhood collaboratives?

- ◆ Neighborhood collaboratives have a long and rich history in Cuyahoga County.
- ◆ Neighborhood collaboratives are groups of social service agencies, settlement houses, children's services agencies, schools and neighborhood leaders who provide an array of formal and informal services and supports.
- ◆ These services and supports for children and families include such things as: after-school programs, daycare, recreation, mental health services, tutoring, etc.
- ◆ Neighborhood-based Parent Advocates help families find the services and supports they need.



## What is... a "team approach?"



**Together:**

...we build a "Child and Family Team," including people you choose to be on the team.

**Together:**

...we work to find out what is needed to help your child be successful.

**Together:**

...we find out what is needed to help family members cope with everyday stresses.

**Together:**

...we follow a process called "**wraparound**," which means that supports and services are "wrapped around" your child and family with the help of a wraparound facilitator.

**Together:**

**...we find creative solutions based on your family's strengths, needs and culture and the uniqueness of your neighborhood and your team.**

# Who is... ...on the “Child and Family Team?”

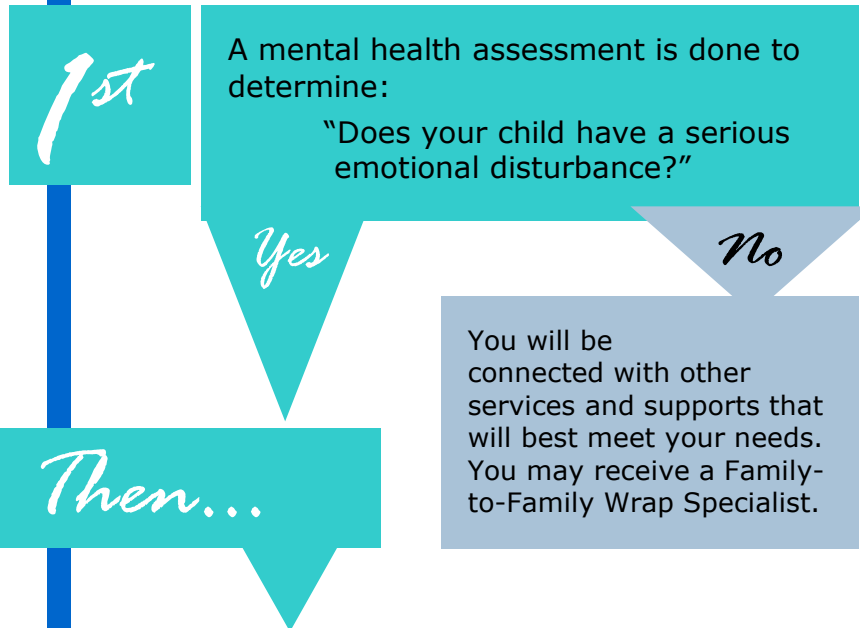
- ◆ Child
- ◆ Parent(s)/guardian
- ◆ Care Partner (sometimes called a Care Manager, Community Wraparound or Wraparound Facilitator)
- ◆ Parent Advocate
- ◆ People that you choose to be on your team
- ◆ People who know your family best
- ◆ Family, faith, friends, neighbors, and community members
- ◆ Formal supports (paid professionals), like teachers, therapists, child protective service workers, probation officers, etc.



# What are...

## the steps in the team process?

These steps help to identify family strengths and supports needed to meet the unique needs of the child and family in their own neighborhoods.



1. Your family is connected with certain team members by a Tapestry Care Partner.
2. The crisis is stabilized. ▶



3. The team is formed, and includes people you want on the team.
4. You help the team learn about the strengths, needs and culture of your family.
5. The team develops a "Wraparound Plan."
6. The team develops a safety plan.
7. The team monitors and makes changes in the plan as needed.
8. A transition is made to a team that is mostly informal and includes natural supports based in your neighborhood.



## What does... ...a Care Partner do?

### **A Care Partner supports you by:**

- ◆ Helping you arrange for the diagnostic assessment to determine if your child has a serious mental health need.
- ◆ Helping you identify your family's strengths, challenges, and supports for the team.
- ◆ Making sure your family voice is heard, and that you are happy with the decisions made.
- ◆ Arranging and preparing for team meetings.
- ◆ Creating a wraparound plan based upon your family's strengths and needs, that your Child and Family Team has agreed upon to meet your family's goals.
- ◆ Coordinating supports for your family.
- ◆ Working with you to put your service plan into action.
- ◆ Connecting you, if desired, to a Parent Advocate.

# What does... ...a Parent Advocate do?"

## **A Parent Advocate supports you by:**

- ◆ Helping you identify your family's strengths, challenges, and supports for the team.
- ◆ Making sure your voice is heard, and that you understand the decisions made.
- ◆ Working with the Care Partner or Wraparound Facilitator and other team members to identify resources for your family.
- ◆ Supporting you, or the family caregiver, through the team process.
- ◆ Offering opportunities for you to talk to other parents who have had similar experiences.
- ◆ Advocating for your family during the entire process.
- ◆ Working with you to put your wraparound plan into action.



## What is... ...my role?



With the partnership, support and help of other team members, you will:

- ◆ Identify and recruit family team members.
- ◆ Discuss your family's strengths and needs in your team meetings.
- ◆ Ask questions when you don't understand.
- ◆ Develop a family wraparound plan, as well as a crisis and safety plan.
- ◆ Let the team know if your plan needs to change. **Families don't fail, plans do.**
- ◆ Call your Care Partner or Parent Advocate if you are unable to attend your team meeting.
- ◆ Become more knowledgeable about your child's behaviors.

## What is... ...my child's role?

Depending on your child's age, he or she will be involved in the following areas, with the support of team members:

- ◆ Setting goals
- ◆ Motivating oneself
- ◆ Communicating strengths, needs and opinions to the team
- ◆ Trusting parents and the family team
- ◆ Finding hope
- ◆ Never giving up, being persistent
- ◆ Knowing his/her limits
- ◆ Asking questions in the team process
- ◆ Asking for help from the team



## What are ...the steps to getting services?

There are two ways that your family can start receiving services from the Cuyahoga Tapestry System of Care: a self-referral or a referral from a county agency (the Department of Children and Family Services or the Juvenile Court).

- ◆ **A self-referral** is when a family member or other concerned individual calls 216-361-4400, ext. 101, and asks that a family be considered for enrollment in the system of care.
- ◆ **A referral from a county agency** is when caring professionals from the Department of Children and Family Services or the Juvenile Court identify your child as one who would thrive best with the services of our system of care. The Referral/Enrollment Specialist located at those county agencies introduces your family to the system of care.



## This is what happens after your referral:

The Care Partner, or your Referral/ Enrollment Specialist if your family was referred by a county agency, does an initial screening to determine:

Does your child meet the profile of children served by Tapestry?

*No*

The Care Partner or Referral/ Enrollment Specialist will connect you with the right community resources.

*Yes*

Your child will then be assessed to determine:

Does your child meet the diagnosis of "severe emotional disturbance"?

*No*

The Care Partner or Referral/ Enrollment Specialist will connect you with the right community resources.

*Yes*

If your family did not already have a Care Partner, you will now. Your family will meet with your Care Partner to begin the team process.

## Who... ...do I call?

**If you would like to know more about referring a family to the system of care, contact:**

Sol Sanchez, Tapestry Referral Assistant  
3100 Euclid Avenue  
Cleveland, Ohio 44115  
216-361-4400, ext. 101  
Ohio Relay Service 711

**If your family has questions about referrals through a county agency (Department of Children and Family Services or Juvenile Court), contact:**

Maura Coyne, Care Network Manager  
1400 West 25th Street, 4th Floor  
Cleveland, Ohio 44113  
216-479-3301

**For other questions, please contact:**

Teresa King, Family Involvement Lead  
1400 West 25th Street, 4th Floor  
Cleveland, Ohio 44113  
216-363-1019

Also, you can always visit our web site,  
[www.CuyahogaTapestry.org](http://www.CuyahogaTapestry.org), or the  
following partners within the system  
of care:

**Applewood Centers, Inc.**

2525 East 22nd St.  
Cleveland 44115

**Beech Brook**

3737 Lander Rd.  
Pepper Pike 44124

**Bellefaire Jewish Children's Bureau**

22001 Fairmount Blvd.  
Shaker Heights 44118

**Berea Children's Home and Family Services**

202 E. Bagley Rd.  
Berea 44017

**Catholic Charities Services of Cuyahoga Cty**

7800 Detroit Ave.  
Cleveland 44102

**Cleveland Christian Home for Children**

11401 Lorain  
Cleveland 44111

**Positive Education Program (PEP)**

3100 Euclid Ave.  
Cleveland 44115

**The Village Network**

6804 Lansing Ave.  
Cleveland 44105

*(continued on next page)*



## **NEIGHBORHOOD COLLABORATIVES**

### **West Side Neighborhoods:**

West Side Community House  
9300 Lorain Ave., Cleveland 44102  
West Side Family Resource Network  
3146 Scranton Road, Cleveland 44109

### **Central, Hough or Broadway Neighborhoods:**

UMADAOP—Father Albert House  
6809 Quimby Ave., Cleveland 44103  
Friendly Inn Settlement House  
2386 Unwin Road, Cleveland 44104  
University Settlement  
4800 Broadway Avenue, Cleveland 44127

### **Harvard/Union-Miles, Woodland Hills/ Fairfax or Mt. Pleasant Neighborhoods:**

East End Neighborhood House  
2749 Woodhill Road, Cleveland 44104  
Harvard Community Services Center  
18240 Harvard Ave., Cleveland 44128  
Murtis H. Taylor Multi-Service Center  
13422 Kinsman Road, Cleveland 44120

**East Cleveland, Euclid or Glenville  
Neighborhoods:**

East Cleveland Neighborhood Center  
13830 Euclid Ave., East Cleveland 44112  
YMCA of Greater Cleveland Euclid Family Branch  
631 Babbitt Road, Euclid 44123  
St. Martin de Porres Family Center  
1264 East 123rd Street, Cleveland 44108

**Inner-ring Suburb Neighborhoods:**

Cleveland Heights/University Heights Collaborative  
1914 South Taylor Rd., Cleveland 44118  
Garfield Heights Collaborative  
5640 Briarcliff Drive, Garfield Heights 44125  
Lakewood Collaborative/City of Lakewood  
Division of Youth Services  
12900 Madison Ave., Lakewood 44107  
Parma Area Collaborative Family Services  
7441 W. Ridgewood Dr., #268, Parma 44129



Questions?  
Write them here!



**Cuyahoga Tapestry System of Care**

1400 West 25th Street, 4th Floor  
Cleveland, Ohio 44113  
Phone: 216-479-3297  
Fax: 216-241-3943  
www.CuyahogaTapestry.org

**People who coordinate wraparound teams are sometimes called:**

Care Partners, Care Managers, Care Coordinators, Tapestry Care Coordinators, PEP Connections, Community Wrap Specialists or Wraparound Facilitators.

**My Care Partner is:**

\_\_\_\_\_

**My Care Partner Agency is:**

\_\_\_\_\_

**Phone:** \_\_\_\_\_

**Next meeting date:** \_\_\_\_\_

**Next meeting place:** \_\_\_\_\_



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