

TO APPLY TO BE A PARENT SUPPORT PARTNER

Read this brochure completely and send cover letter and resume to Belinda Harris, Parent Support Partner Coordinator, Community Care Network, 3146 Scranton Ave, Cleveland 44109.

Purpose: To provide support to families in any Cuyahoga Tapestry System of Care (CTSOC) initiatives in assigned neighborhoods.

Skills Needed:

1. Be knowledgeable regarding behavioral health and the child serving systems.
2. The ability to empathize with children and adults who are experiencing crisis situations, from a wide variety of cultural backgrounds and socio-economic status.
3. Have good people/communication skills.
4. Be committed to purpose/goals of CTSOC.
5. Help parents of children and youth enrolled in CTSOC initiatives acquire/strengthen positive behavior management skills.

Job Specifications:

1. Be able to work a flexible schedule, out of your home and in your community.
2. Participation in Parent Advocacy Training and Skills Development.
3. Immediately notify Care Managers or Care Coordinators in the event of any unusual incident or sharing of critical information.

Qualifications:

1. High School graduate or GED
2. Parent or Caregiver of a youth who is receiving or has received services from any public agency



**Cuyahoga
Tapestry
System
of Care**

Cuyahoga Tapestry System of Care

1400 West 25th Street
Cleveland, Ohio 44113-3199
www.CuyahogaTapestry.org
216-443-6123
Ohio Relay Service 711

Call our Parent Support Partner Coordinator,
Belinda Harris, at 216-688-7239, to learn more
about the role of Parent Support Partners in the
Cuyahoga Tapestry System of Care.



COMMISSIONERS
Jimmy Dimora
Timothy F. Hagan
Peter Lawson Jones



Cuyahoga Tapestry System of Care

You would be a great
**Parent
Support
Partner**

You have:

- ♥ plenty of heart &
- ♥ the knowledge to make a difference



The Cuyahoga Tapestry System of Care is looking for Parent Support Partners to help newly enrolled families understand and benefit from services. Support Partners are people who have a heart to help because they have been there themselves. They are people who want to share their knowledge and compassion with families.

If you are:

- ♥ the parent or caregiver of a youth who is receiving services or has received services from any public child-serving agency (like mental health, child welfare, juvenile justice or special education)
- ♥ ready to not only share your wisdom, but actively support families with the details of navigating a complex system of services

then you might be a terrific Parent Support Partner!



WHAT DOES A PARENT SUPPORT PARTNER DO?

Parent Support Partners work with both the family and service providers to help find support within the family's own neighborhood. Parent Support Partners are matched with a family based on the family's needs and interests. The time commitment will vary depending upon the needs of the child or family.

Parent Support Partners offer:

- ♥ an understanding and listening ear
- ♥ information on how to understand and cope with a child's problems
- ♥ insight on how to work with a child's school
- ♥ phone-based, online and in-person support
- ♥ a link to parent support group meetings
- ♥ strategies for getting a parent's voice heard
- ♥ strengths-based approaches, parenting skills and the wisdom of experience

A Parent Support Partner will need to successfully perform a variety of roles with all the families they are helping, including but not limited to:

- ♥ actively participating in all Child and Family Team meetings for each assigned family;
- ♥ meeting with Care Managers or Care Coordinators to maintain ongoing communication with the family team;
- ♥ conducting home visits to model and teach positive behavior management techniques and provide feedback to the parents or caregivers;
- ♥ advocating for the family in seeking services in person and via phone or e-mail;
- ♥ encouraging and assisting with attendance at neighborhood parent support groups; and
- ♥ tracking parent contacts and submitting documentation and reports as required.

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Parent Support Partners have a heart to help because they have been there themselves.”