

CTSOC CQI Profile: First Quarter 2010

Cluster Providers

Time Period 1st Quarter 2010*	Benchmark	Central	Southeast	Northeast	Westside
<b>Access and Capacity</b>					
New Enrollments	X	12	39	23	37
Disenrolled	X	11	28	25	51
Served <sup>2</sup>	X	72	140	131	190
Average daily census	X	56	107	106	139
<b>Engagement</b>					
# of welcome meetings authorized (from period enrollments)	X	6	32	18	14
# of billed welcome meetings (from authorized count above)	X	0	0	14	0
% of authorized welcome meetings billed (from period enrollments)	X	0	0	77.8	0
# welcome meetings reported by PA/YA (may include previous enrollments) <sup>1</sup>	Y/PAAFO	9	20	14	19
# of completed welcome packs submitted to CTSOC	enrolled	n/a	n/a	n/a	n/a
% of families wanting a PA/YA (based on welcome pack)	90%	n/a	n/a	n/a	n/a
% of strategies with informal or family involvement in first plans of care <sup>3</sup>	50%	33.3	37	30.8	42.9
% of informal to formal supports utilized in the first POC strategies <sup>4</sup>	50%	0	9.4	7.4	11.8
<b>Served</b>					
% of families with a PA/YA listed as responsible person on a POC strategy	50%	22.9	19.5	20.7	12.9
<b>Disenrolled</b>					
# of graduation meetings authorized (from period disenrollments)		2	0	3	0
# of billed graduation meetings (from authorized #s above)		0	0	3	0
% of authorized graduation meetings billed (from period disenrollments)		0	0	100	0
#/of families completing a graduation pack	disenrolled	0	0	0	0
% of strategies with informal or family involvement for last POC	80%	18.5	50	40.3	33
% of informal to formal supports utilized in the last plan of care strategies	80%	0	19.5	27.5	11.5
Average length of stay in days (disenrolled)	X	318	278	304	319
% Successful Graduation	75%	45.5	35.7	53.8	46.2
<b>Activities/Group Meetings/Events</b>					
	Date Source				
# of Family Events	CTSOC	0	0	0	0
# of Youth Advisory Council meetings (all clusters)	LPAAF	0	0	0	0
# of Parent Advisory Council meeting (all clusters)	LPAAF	0	0	0	0
# of monthly parent support groups occurred/all attended	YPAafa	7/76	4/107	8/312	6/173
# of monthly youth support groups occurred/all attended	YPAafa	2/5	0/0	2/66	2/27
# of Family Orientation meetings occurred/all attended	LPAAF	0/0	0/0	0/0	0/0
# of Learning Community occurred/all attended	LPAAF	2/26	3/40	2/21	2/27

CTSOC CQI Profile: First Quarter 2010

Cluster Providers

	Benchmark	Central	Southeast	Northeast	Westside
<b>Administrative</b>	<u>Data Source</u>				
Financial expenditures	FAMIS	\$93,179	\$73,051	\$87,137	\$73,067
Invoice status	Fiscal Officer	Up to date	Up to date	Up to date	up to date

1 - for reference only, data from advocates reporting on forms, not from Synthesis billing/SARs and may include welcome meetings for enrollments outside of the time frame

2 - Cluster label is based on current or last know lead agency of record

3 - The youth (self) is NOT included in this informal and family supports measure

4 - The youth (self) and family members (core) are not included in this measure

\* Data extracted 4/16/2010