



Care Coordination Partners

Protocol for Recruiting Families for Support Groups

The rollout of opening the support groups to all Care Coordination families will go as follows:

The Care Coordinator will call the Parent Advocate (or other designated contact) of the support group their family will attend.

The Parent Advocate will ask how many adults and how many children will attend, and the children's ages.

If transportation is needed the Care Coordinator will write it in the plan of care. (The Parent Advocate will NOT be responsible for transportation of the Care Coordination families.)

The Care Coordinator will offer to attend the first meeting with the family to introduce them to the group. If the family declines this support, the Care Coordinator will instruct the family to introduce themselves to the Parent Advocate in charge of the group. The Parent Advocate will then make sure the family is added to the roster.

Please note: The cluster leads offer teen support groups at the same time as the parent support groups: Cleveland Christian Home, University Settlement, St. Martin DePorres, and East End Neighborhood.

SCHEDULE OF SUPPORT GROUPS

Neighborhood Center	Date	Time	Contact
Cleveland Christian Home 2202 Pram Ave Cleveland 44109 <i>(Also offers a teen support group!)</i>	2 nd Wednesday of each month	6:00 pm 8:00 pm	Maritza Matias 216-536-9017 Leonard Davis 216-268-3909
University Settlement 4800 Broadway Cleveland 44127 <i>(Also offers a teen support group!)</i>	Last Monday	6:00 pm 8:00 pm	Belinda Harris 216 624-3539 Leonard Davis 216-268-3909
Friendly Inn Settlement, Inc. 2386 Unwin, Cleveland 44104	2 nd Monday	6:30 pm 8:00 pm	Charles Taylor 216-431-7656
UMADAOP 1215 E. 79 th Cleveland 44103	1 st Wednesday	6:00 pm 8:00 pm	Cathy Moore 216-466-1940
East End Neighborhood House 2749 Woodhill Cleveland 44104 <i>(Also offers a teen support group!)</i>	2 nd Tuesday	6:00 pm 8:00 pm	Barbara Heard 216-244-5415 Leonard Davis 216-268-3909
Harvard Community Services Center 18240 Harvard Ave Cleveland 44128	3 rd Monday	6:00 pm 8:00 pm	Jerome Rivers 216-991-8585
Murtis Taylor Human Services Center 13422 Kinsman, Cleveland 44120	2 nd Thursday	6:00 pm 8:00 pm	Ebony Young 440-223-0797
St Martin DePorres Family Center 1264 E 123 Cleveland 44108 <i>(Also offers a teen support group!)</i>	3 rd Wednesday	5:30 pm 7:30 pm	Marcia Johnson 216-410-2384 Leonard Davis 216-268-3909
East Cleveland Neighborhood Center 13830 Euclid East Cleveland 44112	Last Tuesday	5:30 pm 7:30 pm	Shear Dabney 216-334-7881
Euclid YMCA 631 Babbitt Rd, Euclid 44123	3 rd Thursday	6:00 pm 8:00 pm	Alicia Smith 216-905-0586

Questions about this document should be directed to
Teresa King, Family Involvement Lead, at 216-443-6123.



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