

CTSOC CQI Profile: First Quarter 2010

Care Coordination Providers

Time Period 1st Quarter 2010*	Benchmark	APW	BB	CC	CCH	BJCB	TVN
Access and Capacity							
Enrolled ¹	X	13	37	21	32	3	5
Disenrolled ¹	X	16	24	27	43	3	4
Served ¹	X	112	131	113	149	19	20
Average daily census ¹	X	89	97	87	107	16	14
% Medicaid eligible at enrollment ⁶	0.75	n/a	n/a	n/a	n/a	n/a	n/a
% served with Behavioral Health Diagnosis (axis I)	X	71.2	87.2	65.1	88.7	83.3	89.5
% served with Personality and/or Developmental Disorder (axis II)	X	1	3.8	2.75	4.67	11.1	15.8
Timeliness							
% of enrollments with contact within two days	90	100	94.1	82.4	82.1	100	0
% of enrollments with 1st Face to Face within seven days	90	38.5	78.8	29.4	46.4	100	100
% of enrollments w/first crisis plan in 30 days or less	90	91.7	94.1	57.1	100	100	100
% of enrollments w/first Plan of Care in 30 days or less	90	75	91.2	43.8	100	100	100
% of POCs completed on time ⁷	90	87.3	96.8	90.2	98.5	90.9	73.9
% of CPs completed on time	90	94.9	98.3	93.4	99.3	90.5	83.9
Family and Natural Supports Involvement							
# of welcome meetings authorized (from period enrollments)	X	9	32	15	14	n/a	n/a
% of period enrollments with a welcome meeting authorized	X	69.2	86.5	71.4	43.8	n/a	n/a
# of graduation meetings authorized this period (from period disenrolls) ⁵	X	8	1	3	1	1	0
% of period disenrolls w/a graduation meeting authorized	X	6.3	0	11.1	0	33.3	0
% of youth served w/family involvement in all POC needs ^{1,8}	100	96.6	82.7	92.4	67.8	70	54.6
% of strategies with informal or family involvement in first POC ^{1,9}	50	20	36.1	32.5	43.4	0	71.4
% of strategies with informal or family involvement for last POC ^{1,9}	80	32	56.9	38.1	33.9	0	5.6
% of informal supports to formal supports utilized on strategies in the first POC ^{1,10}	10	0	10.3	9.5	12.1	0	0
% of informal supports to formal supports utilized on strategies in the last POC ^{1,10}	50	0	19	23.7	14.8	0	9.1
Engagement Phase (</=30 days)							
# served (with any face to face contact) ^{1,2}	X	15	43	17	37	3	4
Average Face to face contacts first 30 days ^{1,2}	3	3.1	3.6	2	3.2	1.3	3.5
Average Face to face contact hours first 30 days ^{1,2}	5	4	5.5	2.8	4.1	1.3	3.1

CTSOC CQI Profile: First Quarter 2010

Care Coordination Providers

	Benchmark	APW	BB	CC	CCH	BJCB	TVN
Planning/Implementation Phase (>30 days)							
# served	X	99	111	100	128	15	17
Average # of face to face contacts per month	2	3.4	3.4	3	3.3	2	2.3
Average # of face to face contact hours per month	4	5.1	4.7	4.1	4.2	2.4	3
# of passed plans of care audited / total # of plans of care audited	85	2/3	3/3	0/3	0/3	0/2	1/2
Transition Phase (if indicated)							
# served	X	8	9	10	5	1	4
Average Face to Face contacts per month	1	1.7	2.5	2	2.5	0	3
Average Face to Face contact hours per month	1.5	2.9	2.9	2.4	2.8	0	5.5
% youth in the transition status phase that have been in the phase over 60 days	X	12.5	22.2	20	100	0	0
Disenrolled							
% Successful Graduation	75	56.3	41.7	34.6	41.9	100	75
% of youth with 80% school attendance at disenrollment	85	53.3	55	60	51.4	100	100
Administrative							
Average # of care coordinators per youth within an agency (disenrolled)	X	1.6	1.5	1.6	1.9	3	1.3
Average length of stay in days (disenrolled)	X	317	263	321	301	546	334
Average total PSN cost per youth (disenrolled) ³	X	\$ 3,117	\$ 4,744	\$ 3,784	\$ 2,336	\$ 5,335	\$ 1,341
Average total care coordination cost per youth (disenrolled) ³	X	\$ 6,286	\$ 5,340	\$ 7,572	\$ 6,606	\$ -	\$ -
Total PSN cost (all served youth) ³	X	\$66,884	\$78,218	\$50,552	\$53,510	\$3,249	\$3,510
Total care coordination cost (all served youth) ³	X	\$199,189	\$203,446	\$189,804	\$242,657	\$0	\$0
% of POCs "accepted as first submitted"	100%	79.7	93.5	82.2	91.5	92.3	61.1
Financial Expenditures	FAMIS	\$118,318	\$126,009	\$175,154	\$220,248	\$44,139	\$28,378
Invoice Status	Fiscal Officer	outstan ding	up to date	up to date	up to date	up to date	outstan ding
Compliance							
% of new enrollments with release of information on file	X	100	97.3	95.2	100	100	80
% of disenrollments with two or more worker observations on Ohio Scales ⁴	X	72.7	100	47.6	75.8	n/a	n/a

1 - Automated report with stored procedures in Synthesis

2 - Time frame adjusted by one month (Dec 09-Feb10) to account for full 30 days of data

3 - Time frame adjusted by two months (Nov 09 - Jan10) to account for 60 day billing cycle and April data extraction

4 - Disenrollments with 30 or less days of service are excluded

5 - This number includes youth not disenrolled in the period

6 - Data to be capture is in development in Synthesis, will be based on information gathered at intake

7 - POCs other than the first are calculated as due on a 90 day schedule

Care Coordination Providers

8- Family involvement included the youth (self) and family (core) as determined by family team in Synthesis

9 - The youth (self) is NOT included in this informal and family supports measure

10 - The youth (self) and family members (core) are not included in this measure

* Data extracted 4/16/2010